
How to Check the System Configuration on Your Dell Computer

Summary: This guide explains how to check your computer's components list online. This includes hardware, software, and services purchased with the system at the point of sale.

Article Content

Symptoms

Knowing a computer's component list (system configuration) allows you to:

- Identify known issues
- Determine updates for components
- Determine hardware specifications

Cause

Not applicable

Resolution

Follow the steps to find your computer's configuration information:

1. Browse to the [Dell Support](#) website.
2. You are given three options to identify your computer.
Either:
 - Touch or click the listing for your computer under **THIS PC**.
 - ⓘ **NOTE:** When there is no listing for your computer under THIS PC, you can touch or click **Download & Install SupportAssist**, which automatically identifies your computer for you. Follow the prompts to download and install SupportAssist.
 - Enter the **Service Tag, Product ID, or Model**, and then touch or click the **Search** button, and select your computer from the list.
 - Touch or click **Browse all products**: You must select the type of device you have, the brand name, and then the product model.
 - ⓘ **NOTE:** For more information reference Dell Knowledge Base article, [How to Find the Product Model of your Dell Computer](#) or the video below.
3. Ensure you are on the **Overview** tab.
4. Touch or click the link for **View product specs** under **Quick links**.
5. Choose the appropriate option: **Original configuration** (as shipped) or **Current configuration** (prompts you to run SupportAssist to analyze your computer).
6. A list of components that are configured on your computer appears, with the Dell part number, description, and quantity
 - ⓘ **NOTE:** Touch or click **Expand All** to see all the part numbers within the SKU numbers).

Find your Desktop, Laptop, or AIO Service Tag

Overview		
	BIOS Version 1.0.0	Service Tag ABC1234
	Ownership Date 12/15/2021	Exoress Service Code 11223344556
POWER	Primary 1.0.0	
	AC Adapter 130W	

Duration: 1:20

Closed captions: Available in multiple languages. Use the CC icon to change the closed caption language.

How to Check the System Configuration on Your Dell System QuickTips

Duration: 01:40

Closed captions: English only

Additional Information

Recommended Articles

Here are some recommended articles related to this topic that might be of interest to you.

- [How to Find the Product Model of your Dell Computer](#)
- [What Parts Are In My Dell System?](#)
- [How to Check the Hardware Configuration of a Dell Computer](#)

Article Properties

Affected Product

Desktops & All-in-Ones, Gateways & Embedded PCs, Laptops, Tablets

Last Published Date

21 Jul 2023

Version

14

Article Type

Solution